

# SHORT ACADEMIC PROGRAMMES PRIVACY NOTICE

## A SUMMARY OF WHAT THIS NOTICE EXPLAINS

Lady Margaret Hall is committed to protecting the privacy and security of personal data.

This notice explains what personal data Lady Margaret Hall holds about attendees, chaperones and others involved in short academic programmes (“you”), how we use it internally, how we share it, how long we keep it and what your legal rights are in relation to it.

For the parts of your personal data that you supply to us to us, this notice also explains the basis on which you are required or requested to provide the information. For the parts of your personal data that we generate about you, or that we receive from others, it explains the source of the data.

There are some instances where we process your personal data on the basis of your consent. This notice sets out the categories and purposes of data where your consent is needed.

**Lady Margaret Hall has also published separate notices, which are applicable to other groups and activities. Those notices may also apply to you, depending on your circumstances, and it is important that you read this privacy notice together with other applicable privacy notices:**

1. **current students**
2. **current staff, office holders and senior members**
3. **archives (which explains what data we hold in our archive)**
4. **security, maintenance and health and safety (including how we use CCTV)**
5. **website and cookies (including how we monitor use of our website)**

You can access current versions of our privacy notices [here](#).

## WHAT IS YOUR PERSONAL DATA AND HOW DOES THE LAW REGULATE OUR USE OF IT?

“Personal data” is information relating to you as a living, identifiable individual. We refer to this as “your data”.

Data protection law requires Lady Margaret Hall (“us” or “we”), as data controller for your data:

- To process your data in a lawful, fair and transparent way;
- To only collect your data for explicit and legitimate purposes;
- To only collect data that is relevant, and limited to the purpose(s) we have told you about;
- To ensure that your data is accurate and up to date;
- To ensure that your data is only kept as long as necessary for the purpose(s) we have told you about;
- To ensure that appropriate security measures are used to protect your data.

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## LADY MARGARET HALL'S CONTACT DETAILS

If you need to contact us about your data, please contact:

Data Protection Officer  
Lady Margaret Hall,  
University of Oxford,  
Norham Gardens,  
Oxford,  
OX2 6QA  
+44(0) 1865 274322  
[dpo@lmh.ox.ac.uk](mailto:dpo@lmh.ox.ac.uk)

## WHAT PERSONAL DATA WE HOLD ABOUT YOU AND HOW WE USE IT

We may hold and use a range of data about you at different stages of our relationship with you. We might receive this data from you; we might create it ourselves, or we might receive it from someone else (for example if someone provides us with a reference about you).

Categories of data that we collect, store and use include (but are not limited to):

- Contact details that you provide to us, including names, addresses and telephone numbers.
- Personal data including gender, passport number, date of birth and educational attainment.
- Details of group leaders, including details of organisations represented and purpose of attending.
- Financial information including your details of invoicing and outstanding payments (including payment information such as credit card or banking payment information) for facilities and services provided by the College at your request.
- Personal information for room and meal booking, including any medical issues and/or disabilities that you have notified to us.
- Dietary requirements
- Photographs, audio and video recording of events (where applicable).
- Computing and email information, including Guest login information (IP address(es), devices connected, traffic monitoring data).

Further categories of data that we hold in relation to attendees, organisers and others involved in conferences and events are set out in our Record of Processing Activity [here](#).

## THE LAWFUL BASIS ON WHICH WE PROCESS YOUR DATA

The law requires that we provide you with information about the lawful basis on which we process your personal data, and for what purpose(s).

Most commonly, we will process your data on the following lawful grounds:

- Where it is necessary to perform the contract we have entered into with you;
- Where it is necessary to comply with a legal obligation;
- Where it is necessary for the performance of a task in the public interest;
- Where it is necessary for our legitimate interests (or those of a third party), and your interests and fundamental rights do not override those interests.

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We may also use your personal information, typically in an emergency, where this is necessary to protect your vital interests, or someone else's vital interests. In a small number of cases where other lawful bases do not apply, we will process your data on the basis of your consent.

*How we apply further protection in the case of "Special Categories" of personal data*

"Special categories" of particularly sensitive personal information require higher levels of protection. We need to have further justification for collecting, storing and using this type of personal information.

The Special Categories of personal data consist of data revealing:

- racial or ethnic origin;
- political opinions;
- religious or philosophical beliefs;
- trade union membership.

They also consist of the processing of:

- genetic data;
- biometric data for the purpose of uniquely identifying someone;
- data concerning health;
- data concerning someone's sex life or sexual orientation.

We may process special categories of personal information in the following circumstances:

- With your explicit written consent; or
- Where it is necessary in the substantial public interest, in particular:
  - for the exercise of a function conferred on Lady Margaret Hall or anyone else by an enactment or rule of law; or
  - for equal opportunities monitoring;
- Where the processing is necessary for archiving purposes in the public interest, or for scientific or historical research purposes, or statistical purposes, subject to further safeguards for your fundamental rights and interests specified in law.

We have in place appropriate policy documents and/or other safeguards which we are required by law to maintain when processing such data.

Less commonly, we may process this type of information where it is needed in relation to legal claims or where it is needed to protect your interests (or someone else's interests) and you are not capable of giving your consent, or where you have already made the information public.

*Criminal convictions and allegations of criminal activity*

Further legal controls apply to data relating to criminal convictions and allegations of criminal activity. We may process such data on the same grounds as those identified for "special categories" referred to above.

*Details of our processing activities, including our lawful basis for processing*

Details of the lawful bases we rely on for the processing of the categories of data that we hold in relation to short academic programmes are set out in our Record of Processing Activity for Conferences and Events at

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<http://www.lmh.ox.ac.uk/about-lmh/further-information/privacy-and-data-protection>. Details of retention periods, plus details of parties to whom we transfer data, and on what basis, are available [here](#).

## DATA THAT YOU PROVIDE TO US AND THE POSSIBLE CONSEQUENCES OF YOU NOT PROVIDING IT

Most data that you provide to us is processed by us in order that we, and you, can each fulfil our contractual obligations and/or comply with obligations imposed by law. For example:

- Financial information, as listed above, must be provided as part of any contract between us for the provision of services or access to facilities.
- Personal data of programme attendees and group leaders, including academic records and details of affiliated organisations, must be provided to us under the contract in place between us, so that we can assess suitability for the programme, provide invitation letters for visas, and provide access to academic content.
- The consequences of any failure to provide such data will depend on the particular circumstances. For example, a failure to provide the relevant financial information will mean that we are unable to process any payment from you and may not be able to enter into the relevant contract with you. A failure to provide your personal details may mean that we cannot write an invitation letter for your visa.

Some data that you give to us is provided on a wholly voluntary basis – you have a choice whether to do so. Examples include:

- Disability and health condition information, which you may choose to provide to us in order that we can take this information into account when allocating appropriate accommodation to you.

## OTHER SOURCES OF YOUR DATA

Apart from the data that you provide to us, we may also process data about you from a range of sources. These include:

- Data that we generate about you, such as when communicating with you, receiving your requests, orders and/or payments, and recording student academic attainment and tutor feedback.

Our Record of Processing Activity indicates the sources of each of the various categories of data that we process.

## HOW WE SHARE YOUR DATA

We do not, and will not, sell your data to third parties. We will only share it with third parties external to the collegiate University, if we are allowed or required to do so by law and if we need to in order to fulfil our contract with you to provide a short academic programme.

Examples of bodies to whom we are required by law to disclose certain data include, but are not limited to:

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Organisation	Why?
Agencies with responsibilities for the prevention and detection of crime, apprehension and prosecution of offenders.	For the prevention, detection or investigation of crime, for the location and/or apprehension of offenders, and/or for the protection of the public (in cases where there is a duty on us to report).
HM Revenue & Customs (HMRC)	Invoicing information to the extent required to fulfil Lady Margaret Hall's tax reporting obligations.

Examples of bodies to whom we may voluntarily disclose data, in appropriate circumstances, include but are not limited to:

Organisation	Why?
Third party service providers	To facilitate service provision by Lady Margaret Hall. Any transfer will be subject to an appropriate, formal agreement between Lady Margaret Hall and the processor.
Agencies with responsibilities for the prevention and detection of crime, apprehension and prosecution of offenders.	For the prevention, detection or investigation of crime, for the location and/or apprehension of offenders, and/or for the protection of the public.

Where information is shared with third parties, we will seek to share the minimum amount of information necessary to fulfil the purpose.

All our third party service providers are required to take appropriate security measures to protect your personal information in line with our policies, and are only permitted to process your personal data for specific purposes in accordance with our instructions. We do not allow our third party providers to use your personal data for their own purposes.

More extensive information on the categories of recipients of your data is set out here <http://www.lmh.ox.ac.uk/about-lmh/further-information/privacy-and-data-protection>.

### SHARING YOUR DATA OUTSIDE THE EUROPEAN UNION

The law provides various further safeguards where data is transferred outside of the EU.

When you are resident outside the EU in a country where there is no "adequacy decision" by the European Commission, and an alternative safeguard is not available, we may still transfer data to you which is necessary for performance of your contract with us.

Otherwise, we may transfer your data outside the European Union, but only for the purposes referred to in this notice and provided either:

- There is a decision of the European Commission that the level of protection of personal data in the recipient country is adequate; or
- Appropriate safeguards are in place to ensure that your data is treated in accordance with UK data protection law, for example through the use of standard contractual clauses; or

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- There is an applicable derogation in law which permits the transfer in the absence of an adequacy decision or an appropriate safeguard.

### AUTOMATED DECISION-MAKING

We do not envisage that any decisions will be taken about you based solely on automated means, however we will notify you in writing if this position changes.

### HOW LONG WE KEEP YOUR DATA

We retain your personal information for as long as necessary to fulfil the purposes we collected it for, including for the purpose of satisfying any legal, accounting or reporting requirements.

Details of expected retention periods for the different categories of your personal information that we hold are set out in our Conference and Events Record of Processing Activity at <http://www.lmh.ox.ac.uk/about-lmh/further-information/privacy-and-data-protection>.

Retention periods may increase as a result of legislative changes, e.g. an increase in limitation periods for legal claims would mean that Lady Margaret Hall is required to retain certain categories of personal data for longer. Any such changes will be reflected in updated versions of our Record of Processing Activity.

If there are legal proceedings, a regulatory, disciplinary or criminal investigation, suspected criminal activity, or relevant requests under data protection or freedom of information legislation, it may be necessary for us to suspend the deletion of data until the proceedings, investigation or request have been fully disposed of.

Please note that we may keep anonymised statistical data indefinitely, but you cannot be identified from such data.

### YOUR LEGAL RIGHTS OVER YOUR DATA

Subject to certain conditions and exception set out in UK data protection law, you have:

- The **right to request access** to a copy of your data, as well as to be informed of various information about how your data is being used;
- The **right to have any inaccuracies in your data corrected**, which may include the right to have any incomplete data completed;
- The **right to have your personal data erased** in certain circumstances;
- The **right to have the processing of your data suspended**, for example if you want us to establish the accuracy of the data we are processing.
- The right to receive a **copy of data you have provided to us**, and have that transmitted to another data controller (for example, another University or College).
- The **right to object to any direct marketing** (for example, email marketing or phone calls) by us, and to require us to stop such marketing.
- The **right to object to the processing of your information** if we are relying on a “legitimate interest” for the processing or where the processing is necessary for the performance of a task carried out in the public interest. The lawful basis for any particular processing activity we carry out is set out in our detailed table of processing activities at <http://www.lmh.ox.ac.uk/about-lmh/further-information/privacy-and-data-protection>.

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- The **right to object to any automated decision-making** about you which produces legal effects or otherwise significantly affects you.
- Where the lawful basis for processing your data is **consent**, you have the **right to withdraw your consent at any time**. This will not affect the validity of any lawful processing of your data up until the time when you withdrew your consent. You may withdraw your consent by contacting the College Data Protection Officer at: [dpo@lmh.ox.ac.uk](mailto:dpo@lmh.ox.ac.uk)

- **Right to complain**

Individuals who have concerns about the College's handling of their personal data or exercise of their data protection rights should raise those concerns with the College in the first instance.

The College will investigate and respond in accordance with its data protection complaints procedure.

Please submit complaints by contacting the Data Protection Officer; [dpo@lmh.ox.ac.uk](mailto:dpo@lmh.ox.ac.uk) or in writing;

Data Protection Officer, C/O Treasurer

Lady Margaret Hall,

Norham Gardens,

Oxford

OX2 6QA

Where an individual remains dissatisfied with the outcome of the College's response, they may complain to the Information Commission. Information about how to do so is available at <https://ico.org.uk/make-a-complaint/>

If you wish to exercise any of your rights in relation to your data as processed by Lady Margaret Hall please contact our Data Protection Officer (details above). Some of your rights are not automatic, and we reserve the right to discuss with you why we might not comply with a request from you to exercise them.

Further guidance on your rights is available from the Information Commissioner's Office (<https://ico.org.uk/>). You have the right to complain to the UK's supervisory office for data protection, the Information Commissioner's Office at <https://ico.org.uk/concerns/> if you believe that your data has been processed unlawfully.

## FUTURE CHANGES TO THIS PRIVACY NOTICE

We may need to update this notice from time to time, for example if the law or regulatory requirements change, if technology changes or to make the Lady Margaret Hall's or the University's operations and procedures more efficient. If the change is material, we will give you not less than two months' notice of the change so that you can exercise your rights, if appropriate, before the change comes into effect. We will notify you of the change by email.

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## DOCUMENT CHANGE LOG

Version	Date changed	Notes
1.0	09/04/2019	Version 1.0 published
2.0	21/12/2023	Version 2.0 Released. Changes to 'data that you provide', 'other sources of your data'. Removed Summit Education Enterprise.
2.1	08/06/26	Added complaint section for DUAA compliance